CONFIDENTIAL

4chan Community Support LLC
By email only
cc: [redacted]

Ofcom Enforcement
OnlineSafetyEnforcement@ofcom.org.uk

13 October 2025

Dear Sir/Madam

Confirmation Decision: Investigation into 4chan Community Support LLC's failure to comply with two statutory information requests

Confirmation Decision: Investigation into 4chan Community Support LLC's failure to comply with two statutory information requests

Please find attached the Confirmation Decision issued under section 132 of the Online Safety Act 2023 ("the Act") in relation to Ofcom's investigation into 4chan Community Support LLC's ('4chan') compliance with section 102(8)(a) of the Act.

The Confirmation Decision finds 4chan to have breached section 102(8)(a) in respect of its failure to respond to two statutory information requests (the First Notice and the Second Notice) and requires 4chan to pay a fixed penalty of £20,000 by no later than **13 November 2025**. It also requires 4chan to comply with section 102(8)(a) of the Act by taking immediate steps to provide Ofcom with:

i. a copy of the written record of its illegal content risk assessment(s) in respect of 4chan.org as required by the First Notice; and

ii. the information specified in Part 1 of the Second Notice.

In addition, in the event of continuing non-compliance, we are imposing a daily rate penalty at a rate of £100 per day starting from 14 October 2025 (the day after the Confirmation Decision was issued) until whichever is the sooner of:

i. the date the section 102(8)(a) duty is complied with in relation to both Notices;

ii. the date of the first final decision ending the investigation announced on 10 June 2025 into suspected breaches of section 9(2) and/or 23(2) of the Act; or

iii. 60 calendar days starting from 14 October 2025.

The total daily rate penalty must be paid by no **later than one calendar month from the final day on which a daily rate penalty is incurred**. Details of how to make payment can be found in Annex 1 of this letter.

We will publish an update in our Enforcement Bulletin later today (around 09:00 BST) announcing our decision. A copy of this entry can be found in Annex 2 of this letter.

In line with Ofcom's Enforcement Guidelines[1], we intend to publish a non-confidential copy of the Confirmation Decision on our website in the coming weeks.

If 4chan wishes to make any confidentiality representations, please send these to OnlineSafetyEnforcement@ofcom.org.uk by **17:00 BST on 27 October 2025**. In making any representations we ask that you please:

- identify the specific word, phrase or piece of information in the document that you consider should not be disclosed, referencing the relevant paragraph(s) or footnote(s) that they can be found – this should not extend to the whole sentence or paragraph including such information;
- provide a reasoned explanation setting out why this information should not be disclosed e.g., whether its publication in your view would (a) harm 4chan's legitimate business interests; (b) harm an individual's interest or (c) be contrary to the public interest; and
- where appropriate, suggest a non-confidential summary of the information that could be inserted instead of the information you consider should not be disclosed - for the avoidance of doubt, this is not intended to be a summary of the reason for the confidentiality claim, but a non-confidential summary of the information itself.

Please note, blanket claims of confidentiality are unhelpful and are likely to be rejected. Further, it is ultimately for Ofcom to determine what is, and is not, appropriate to disclose in accordance with the statutory framework. However, if having considered 4chan's representations we propose to disclose information that 4chan considers to be confidential, we will take reasonable steps to inform 4chan of our decision and give you a reasonable opportunity to make representations on our proposal, before taking a final decision on whether to disclose the information.

Should 4chan confirm that it does not wish to make confidentiality representations beyond the redactions Ofcom already intends to make, or if Ofcom does not receive any additional confidentiality representations by the deadline specified above, we will publish a non-confidential copy of the Confirmation Decision shortly after the expiration of that deadline. In either case we will confirm in advance to you the date we expect to publish this document.

Please contact OnlineSafetyEnforcement@ofcom.org.uk if you would like to discuss any of the contents in this letter.

Yours faithfully,

Ofcom Enforcement

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[1] See Paragraph 5.31 Regulatory Enforcement Guidelines for investigations (ofcom.org.uk)

Annex 1: Payment details

Account Name:	GBS RE OFCOM
Bankers:	Royal Bank of Scotland
Address:	National Westminster Bank Government Banking Services Premier Place London United Kingdom
Account Number:	10002014
Sort Code:	60-70-80
BIC:	NWBKGB2L
IBAN:	GB92NWBK60708010002014
Remittances:	Ofcom.Remittances@Ofcom.org.uk

Annex 2: Enforcement Bulletin text

Confirmation Decision: Information Notice duties – 13 October 2025

In accordance with section 132 of the Online Safety Act 2023 ('the Act'), we have today issued 4chan Community Support LLC ('4chan') with a Confirmation Decision in relation to its failure to comply with two statutory information requests.

Ofcom has determined that 4chan has breached its duty under section 102(8)(a) of the Act to comply with a statutory request for information, on two separate occasions.

We are imposing a fixed penalty of £20,000 on 4chan in respect of both breaches. This penalty was set having regard to our Penalty Guidelines.

In addition, 4chan is now required to take immediate steps to comply with section 102(8)(a) by providing the following:

i. a copy of the written record of its illegal content risk assessment(s) in respect of 4chan.org as required by the first statutory information request; and

ii. information specified in the second statutory information request relating to its qualifying worldwide revenue ('QWR').

Should 4chan fail to comply, a daily rate penalty of £100 per day will be imposed starting from the day after the date of the Confirmation Decision for either 60 days or until 4chan provides Ofcom with the information outlined above (whichever is sooner).

A non-confidential version of the Confirmation Decision will be published shortly.