

CONFIDENTIAL

4chan community support LLC

Ofcom Enforcement
Email: riskassessmentprogramme@ofcom.org.uk

30 April 2025

By email only

Ofcom reference: 01979686



Dear Sir/Madam,

Risk Assessment Enforcement Programme: Duty to comply with the requirements of a notice requiring the provision of information under the Online Safety Act 2023

We write in relation to the formal request for information under Section 100 of the Online Safety Act 2023 (the '**Act**') issued to 4chan community support LLC ('4chan') on 14 April 2025 (the '**Notice**'). A copy of the Notice is enclosed for reference.

The **Notice** required you to provide Ofcom with a copy of the written record of your illegal content risk assessment in respect of 4chan. The deadline to respond to the **Notice** was **11:00 GMT on 29 April 2025**.

As of today, 30 April 2025, we have not received a response to the **Notice** from '4chan'.

Responding to statutory information notices

As set out in Annex 3 to the **Notice**, you have a legal duty to comply with any notices for information issued under Section 100 of the **Act**. This means that you must act in accordance with the **Notice**, providing all the specified information by the applicable deadline.¹ You must also ensure that the information provided in a response is complete and accurate in all material respects.²

Failure to comply with the **Notice** may result in Ofcom taking enforcement action against you, such as requiring you to take certain steps to comply³ and/or imposing a financial penalty⁴. The financial penalty could be up to whichever is the greater of £18 million or, in certain circumstances,⁵ 10% of

¹ Section 102(8)(a) of the **Act**.

² Section 102(8)(b) of the **Act**.

³ Sections 130-133 of the **Act**.

⁴ Section 137(1) of the **Act**.

⁵ Those circumstances are where the penalty is imposed on a person in respect of a regulated service provided by that person and qualifying worldwide revenue regulations are in force. Ofcom will make regulations determining the qualifying worldwide revenue for the online safety fees regime and for the purposes of considering financial penalties for group entities, see ss 85(1)(a) and (6) and paragraph 5(9), Schedule 13 to the **Act**. Please note that, at the time of this letter (and the Notice), no such regulations have been made.

the person's qualifying worldwide revenue.^{6,7} A daily rate penalty may also be applied in addition to a fixed rate penalty.⁸

You may be committing an offence under Section 109(1) of the **Act** should you fail to comply with a requirement of the **Notice**, unless you can show that:

- it was not reasonably practicable to comply with the requirements of the notice at the time required by the notice; and
- you have subsequently taken all reasonable steps to comply with those requirements.⁹

The court may require a person convicted of this offence to comply with a requirement of the **Notice**,¹⁰ or to pay a fine.¹¹

We are therefore very concerned that you have failed to respond to the **Notice** by the specified deadline.

Next steps

You have failed to meet the deadline; please respond as soon as possible; if we haven't heard anything from you by **11:00 GMT on 15 May 2025** we will consider next steps (including considering whether to open an investigation).

Please note that a failure by you to provide the requested information by the above deadline will result in Ofcom considering whether to open an investigation into '4chan's compliance with its duty to act in accordance with the requirements of the **Notice**, as per Section 102(8)(a) of the **Act**.

If you wish to discuss the content of this letter, or if you believe you have already responded to the request for information, please contact riskassessmentprogramme@ofcom.org.uk, quoting our reference at the top of this letter.

Yours faithfully,

Ofcom Enforcement

⁶ Paragraphs 4 and 5 (groups of entities), Schedule 13 to the **Act**.

⁷ In particularly serious cases, and where applicable, Ofcom may take business disruption measures to restrict the service in question. See Sections 144-148 of the **Act**.

⁸ Section 137(1)(b) of the **Act**.

⁹ Section 109(2) of the **Act**.

¹⁰ Section 109(8) of the **Act**.

¹¹ See Sections 113(1)(a)-(c) of the **Act**.